

RETURN TO ONLINE PROFILE

EXAMPLES OF GOOD PRACTICE

SITE LAYOUT



Providing a map of the site for effective visitor information and health and safety is good practice. Pictured here a map of the resort at Limban Resort.



Signage showing the layout of Jim's Jungle Retreat is displayed in each guest room.



Layout map at Red Earth Kabini.

FIRE SAFETY & EMERGENCY PLANNING



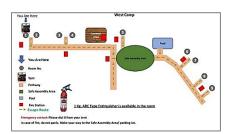
Clear fire escape plans are presented in all the guest room at Jaagir Lodge showing fire exits, a standard requirement. Extinguishers are found at appropriate locations throughout the resort. Security checks and training are provided by Paliya Fire Station and mock drills and training for staff organised at regular intervals.



Taj Safaris lodges - Banjaar Tola pictured here, provide a clear exit plan and instructions in the event of fire in all their guest rooms, part of their rigorous approach to health and safety.



Emergency layout in each guest room at The Fern Gir Forest Resort.



Signage displayed on the back of the entrance door of each guest room at Banjaar Tola – Taj Safaris.



Smoke detectors are a minimum criteria for certification and required as a safety measure in India and Nepal.



Bells are used by a range of lodges for staff or guests to sound the alarm. Exceptional: Jaagir Lodge has a PA system and speakers fitted at suitable locations as part of their emergency planning. 28 CCTV cameras and three pan-tilt-zoom cameras are also installed at appropriate places for security.



Clear signage for the fire assembly point at Bandhav Villas.



Bajaar Tola pictured here, and other Taj Safaris lodges provide fire-fighting equipment at key locations throughout the property including guest rooms, the kitchen area, dining area, near the diesel generator set and outside the chemical storage room. All guest rooms have smoke alarms.



Providing firefighting equipment outside the LPG storage, pictured here at Singinawa Jungle Lodge, is standard good practice for all areas with combustible materials such as chemical and diesel stores and diesel generator set.

STORAGE OF HAZARDOUS MATERIALS



Chemicals at Pashan Garh - Taj Safaris are stored in a separate storage room, good practice. Clear signage is in place regarding use of different fire extinguishers for different substances and equipment.



Chemicals in Pashan Garh – Taj Safaris are labelled and stored to avoid spillage.



Banjaar Tola – Taj Safaris displays clear signage on its hazardous waste.



Separate diesel storage at Banjaar Tola – Taj Safaris, good practice to reduce fire risk.



LPG containers are kept outside the kitchen at Kanha Earth Lodge in line with good practice.



Wildlife enjoying one of the waterbodies at Jim's Jungle Retreat. Ensure you keep polluting substances out of waterways.



Mela Kothi - Chambal Safari Lodge helping with the Gharial crisis in 2007. See Nature Education and Conservation profile.

HEALTH



It's standard good practice to provide first aid for guests and staff, pictured here, first aid kit at Pench Jungle Camp.



... and to have paramedics on call when needed. Pictured here paramedic at Mahua Kothi – Taj Safaris.



Taj Safaris provides first aid training for all its staff. Pictured here, clear instructions on how to deal with electric shocks.



A range of lodges and resorts highlight the risk of mosquitos and offer preventative measures. Red Earth Kabini, pictured here, highlights the risk and sells lemon grass, a natural insect repellent in its gift shop.



Spice Village Thekkady has a mosquito breeding control system to reduce the mosquito population. Mosquitoes are encouraged to lay eggs in urns. Once the larvae hatch, the water is decanted into a column of sand where the larvae are killed due to the absence of water.



TOFTigers has published <u>COVID-19</u> <u>quidelines</u> in association with the Adventure Tour Operators Association of India (ATOAI) for the safe handling of guests by accommodation providers, outdoor activity operators and tour operators.

HIGHLIGHTING SAFETY ISSUES FOR GUESTS AND STAFF



Provide your guests with clear information through briefings, information in rooms and signage on do's and don'ts to ensure a safe visit for your guests and for wildlife. Pictured here, signage on arrival at Red Earth Kabini.



Clear signage at Mahua Kothi-Taj Safaris (pictured here) and its other lodges alerts guests about the risk of animals, snakes and insects, an issue also covered in guest briefings along with other safety issues. Guests are not permitted to walk around the lodge at night unless accompanied by security.



Guest room literature at Taj Safaris lodges provides safety tips and emergency telephone numbers.



Do's and don'ts when visiting the park are displayed at Aahana The Corbett Wilderness and other lodges and resorts with safety issues highlighted for the benefit of both guests and wildlife.



Rules and regulations of the park displayed at Kanha Earth Lodge.



Clear signage is used by Singinawa Jungle Lodge and other lodges and resorts to indicate potential hazards on site and areas which are out of bounds, to help mitigate risk.



Clear signage around the accommodation itself to indicate potential hazards is also good practice, pictured here at Aahana The Corbett Wilderness.



Notice discouraging consumption of food in guest room to discourage pests at Limban Resorts.



No smoking sign at Red Earth Kabini.



Ensuring good safety standards for staff is core good practice. Pictured here, a back of house safety notice for Banjaar Tola - Taj Safaris's staff, one of a series of notices clearly displayed in areas across the property complementing staff training to ensure staff safety.



The Fern Gir Forest Resorts restricts access to its diesel generator set, displays signage and provides firefighting equipment adjacent to the diesel generator.



Safety instructions are clearly displayed outside the diesel generator set at Banjaar Tola – Taj Safaris.

SWIMMING POOL SAFETY



Singinawa Jungle Lodge displays rules and regulations for pool use by the pool, standard good practice.



Pool depth is clearly indicated



.... and appropriate signage displayed.



Swimming pool rules and regulations at Mahua Kothi Taj Safaris. The pool displays depth and signage to prevent diving.

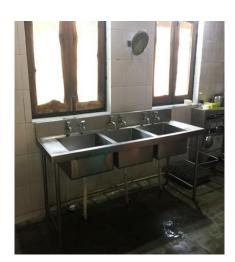


Safety equipment at Evolve Back Kabini.



Clear pictorial rules and regulations for pool use at Pugdundee lodges.

KITCHEN HYGIENE



High levels of cleanliness and hygiene are core good practice. Pictured here, neat and clean kitchen at Kanha Earth Lodge.



The lodge displays its food and hygiene policy in the kitchen complementing its staff training to ensure good practice.



Taj Safaris properties display twelve golden rules of food safety in their kitchens to complement their hygiene and food safety training.

USE OF NON-POLLUTING PRODUCTS



Using natural/ecological soaps, shampoos and cleaning products is positive for health and the environment. Svasara Jungle Lodge pictured here uses a guest toiletry range by Soul Tree offering certified natural products.



A range of lodges and resorts make their own toiletries and detergents from natural materials. Jim's Jungle Retreat uses fruit from the soapnut/reetha (Sapindus mukorossi) grown on site for shampoos and soaps. It also provides its guests with coarsely-ground gram flour mixed with grated fresh turmeric, an excellent natural exfoliant which is free from chemicals and positive for wellbeing.



Red Earth Kabini uses no chemicals on the property. Laundry is outsourced to Mysore. All soaps and shampoos are handmade from natural products. Their spa, run entirely by local men and women, uses only herbal products, mostly made in-house.

WATER TREATMENT AND MONITORING

(See also Water Conservation and Treatment profile)



Appropriate water treatment systems for sewage and other wastewater from guest rooms, kitchen, laundry etc are essential for avoiding pollution whether through using septic tanks, sewage treatment plants (STP) or plant-based systems such as root zone treatment. Pictured here, STP at Oberoi Vanyavillas.



The root zone treatment system at Aahana The Corbett Wilderness, harnesses plant power to clean wastewater to a high standard for reuse for irrigation. See case study in Water Conservation and Treatment profile



Regular pH and TDS monitoring is important for health in drinking water and also an indicator for pollution in treated water for other uses. (See Monitoring Water quality in Resources).

MINIMISING SOUND, LIGHT AND AIR POLLUTION



Minimising sound and light pollution is good practice. Vanghat Lodge has no outdoor lighting to avoid disturbing wildlife. Herds of elephants now pass by in the restored landscape where previously only a solitary bull was seen.



Sensitive lighting at Evolve Back Kabini to minimise light pollution.



Kipling Camp uses solar lights with sensors to save energy and minimise light pollution.



Pictured here a no noise, low polluting diesel generator set at Evolve Back Kabini, used by many lodges as part of their responsible approach to noise pollution.



In addition to its silent, fuel efficient diesel generation to minimise noise pollution, Limban Resort siphons its kitchen exhaust into an Exhaust Washer System which transfers it into a large water tank for dissolving polluting particles and gases. The water is then released into the resort's sewage treatment plant



Act responsibly. Help to protect the magic of pristine wilderness.

WASTE DISPOSAL

(See also Waste Management and Recycling profile)



A range of lodges and resorts have highly effective waste management and recycling practices to avoid burying or burning waste and polluting the environment. Pictured here, waste segregation at Spice Village Thekkady.



Covered compost at Flame of the Forest Safari Lodge to keep out pests.



Act responsibly. Burning, dumping and burying waste is bad for human health, the environment and wildlife. Reduce, reuse, recycle, recover or dispose of waste safely through proper management.

LOCAL COMMUNITY (See also Community Liaison and Support profile)



A range of lodges and resorts extend their medical care to the community. The Prakratik Society, set up by Khem Villas' owner in Ranthambore organises regular medical camps for the local community – 1,588 people in 2019-20 in 38 health camps covering 200 villages. It has also established a hospital.



Tiger Tops Tharu Lodge has an on-site clinic for villagers providing free treatment by trained Community Medical Assistance (CMA). The lodge also provides free health and eye check-up for the school it supports.



Snakebite awareness programme run by Singinawa Jungle Lodge's conservation foundation which also supplies antivenom vials for treating snakebites.



HELP US DRIVE THE CHANGE

Your corporate commitment to sustainability





TOFTigers is a global business-to-business nature travel charity with a mission to improve the ecological and economic sustainability of wildlands and wildlife across Asia. Well-planned and well-managed responsible tourism is a force for good bringing economic benefits to rural areas, restoring habitat, supporting conservation and local communities, changing poachers into protectors and giving visitors inspiring experiences of nature. We work with the travel trade, destinations, accommodation providers, governmental and conservation organisations to make this happen through training, advocacy, certification, promoting best practice and partnership working.

Our **certification programmes** place local communities, nature and environmental sustainability at the heart of business operations. They are a symbol of assurance for travellers and the travel trade that the places they select stay at have been reviewed by environmental experts and exceed a minimum standard on a journey towards best practice. The PUG certification is recognised by the United Nation's Global Sustainable Tourism Council (GSTC) and is aimed solely at nature accommodation. The Footprint focused certification has a broader client base that is not wholly nature focused and encompasses accommodation providers in rural, natural or more urban landscapes.

<u>Sign up for certification</u>, <u>get involved in our campaign</u> or view sustainable travel options on our website and download the Great Wildlife Travel Guide.

TOFTIGERS BEST PRACTICE SERIES

- Introduction
- Community Liaison and Support
- Energy and Carbon Footprint
- Nature Education and Conservation
- <u>Sustainable Building</u>

- Local Economy Employment, Skills and Enterprise
- Water Conservation and Treatment
- Waste Management and Recycling
- Cultural Heritage
- Health, Safety and Pollution

Correct at time of press. Information included may not be appropriate to every situation, destination and country and is intended for general guidance only and may be subject to change.

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